Guide Santiago de Cuba

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www.santiagodecuba.travel
Santiago de Cuba
### Santuario de Cuba

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Santiago de Cuba

The second largest city in the country, holds the Title of Hero City of the Republic of Cuba and the Golden Apple, an award granted by the International Tourism Press Association. Since the visitor sets foot in the last of the seven villas founded by Diego Velázquez, he will notice that he has reached a place that has its own rhythm, impregnated with natural and human warmth that distinguishes it from other places in the country. Its cheerful and hospitable people, the result of a 500-year-old racial ajiaco, make it a historic, musical and festive city.

But, above all this, it is the most Caribbean of the Cuban cities, qualifying that owes not only to its geographical location but, also, to its human origins, a mixture of Spaniards, Africans and French, with much more primacy of Haitians, Jamaicans, Guadalupe and Martiniqueños than anywhere else on the island.

Here the Caribbean Festival or Fiesta del Fuego is celebrated very year, a natural venue for a celebration full of color and joy that aims to articulate the identities of the peoples of the region beyond the geographical and linguistic dispersion.
CÉSPEDES PARK
Declared National Monument in October 1978, the main square of Santiago de Cuba, surrounded by emblematic buildings such as: the Town Hall, the House of Diego Velázquez, the Cathedral, the old Club San Carlos and the Hotel Casa Granda. Constitutes the foundational ring of what was initially the 15th island town in 1515.

CATHEDRAL OF SANTIAGO DE CUBA
Architectural and heritage pride of the city, declared a National Monument in 1958, the first Cathedral of Cuba. In 1922, was remodeled due to numerous earthquakes, where the image of the Archangel Gabriel placed the towers and redecorate rose rum inside and ceilings.
Address: Santo Tomás, e / San Basilio and Heredia.
Telephone: (+53 22) 654586

MUSEUM OF CUBAN HISTORICAL ENVIRONMENT
The oldest house in Latin America. Built between 1516 and 1530, with a Mudejar style. It belonged to Diego Velázquez, founder of Santiago de Cuba. Among its walls, original furniture and archaeological pieces of invaluable value are treasured.
Address: Santo Tomás, No. 612, e / Aguilera and Heredia.
Telephone: (+53 22)652652
DIEGO VELÁZQUEZ’S BALCONY
It gives the city a lookout site that gathers the history of the first moments of Santiago and its first bulwark of defense.
Address: Corona e/ Heredia and San Basilio

CASA GRANDE HOTEL
Built in 1914, a 4 - star hotel that combines traditional Cuban style with all the modernity of its current facilities. From its Roof Garden you can enjoy sunsets accompanied by delicious monitors and other typical Cuban cocktails.
Address: Heredia Street No. 201, Esq. San Pedro
Telephone: (+53 22) 653021-25
Email: reserva@casagran.cubanacan.tur.cu
www.cubanacan.cu
www.hotelescubanacan.com

PADRE PICO´S STAIRWAY
One of the famous steps of our Santiago de Cuba has 52 steps, identify the city landscape since October 2, 1903, when it was inaugurated.
Address: Padre Pico and Santa Rita Street

BARRIO EL TIVOLI:
Neighborhood of Santiago de Cuba that had an urban impulse with the Haitian Revolution at the end of the 18th century and the beginning of the 19th century. It belongs to the French memory of the city.
PASEO DE LA ALAMEDA
It is located in front of the city’s port, on Jesús Menéndez Avenue. Among its attractions are the Malecon, perfect space for the enjoyment of the bay of Santiago de Cuba.

CERVECERÍA PUERTO DEL REY
Located in La Alameda Avenue, with Austrian modern technology, can accommodate 325 customers who can appreciate the preparation of beer from their tables. Light, black and dark beers are made, and malts dispensed from malted barley, with higher quality and healthier.
Address: Avenue Jesús Menéndez e/ Aduana and Duvergel
Telephone: (+53 22) 686048

RUM MUSEUM
Founded in June 1996, it collects the history of rum production, a variety of rum labels and containers are exhibited, from old brands such as Matusalén to others like Rum Santiago or Caney. As a courtesy to the visitor they offered a drink to taste the aroma and flavor of Rum Santiago.
Address: Peralejo No. 103 e/ San Antonio and San Ricardo
Telephone: (+53 22) 653834

LUCHA CLANDESTINA MUSEUM
Located in the Hill of Intendente, in El Tivolí, it treasures part of the history related to the fight against the tyranny of Fulgencio Batista, especially the role of young people and the actions carried out in support of the Rebel Army and the July 26 Movement.
Address: Rabí No 1 e/ Santa Rita and San Carlos
Telephone: (+53 22)624689

HISTORICAL CENTER | 9
SANTA IFIGENIA CEMETERY
Inaugurated on 28 April of 1868, is one of the jewels of funerary art in Cuba, was declared a National Monument since 1979, where remains José Martí, National Hero of Cuba Carlos Manuel de Céspedes (Father of the Nation), and Mariana Grajales (Homeland Mother) and the historic leader of the Revolution, Fidel Castro Ruz.
Address: Crombet Road
Telephone: (+53 22)631635

HEREDIA STREET
Owes its name to the first romantic poet of America, José María Heredia. Where the Provincial Committee of the Union of Writers and Artists of Cuba, the Carnival Museum, the Elvira Cape Library, the Municipal House of Culture, the Patio de ARTEX, the Confronta Art Gallery, the House of Trova Pepe Sánchez and La Escalera Bookstore, among others.

ENRAMADAS STREET
Owes its name to a tradition during the celebrations of Corpus Christi when neighbors placed awnings and a palm bower to protect the procession from the Sun and rain. Converge thousands of Santiago and visitors from or to the Plaza de Marte and the Paseo Marítimo de la Alameda.

CASA DE LAS TRADICIONES
Located at the Tivoli neighborhood where the most native of Cuban music, African and Caribbean roots is mixed. Genres such as son, the traditional trova and the bolero reign in this place. On its walls are reflected photos and autographs of great Cuban musicians.
Address: Rabi 154 e/ San Fernando and Princesa
Telephone: (+53 22)653892
LA CASA DE LA TROVA
Located on Heredia Street, it is the first institution of its kind in Cuba. Considered as the cathedral of traditional Cuban music. A collection of old photos of legendary national music figures such as Sindo Garay, Compay Segundo and Nico Saquito, adorn the walls of the building.
Address: Heredia No. 208 e/ San Pedro and San Felix.
Telephone: (+53 22)652689

JOSÉ MARÍA HEREDIA NATAL HOUSE MUSEUM
Due to its historical and architectural values, it is created to preserve one of the relics of the colonial era of the city. Exhibits Documents, paintings and objects of the time that belonged to the Heredia family.
Address: Heredia street No. e/ San Felix and Carnicería.
Telephone: (+53 22)625350

CARNIVAL MUSEUM
Exhibits models of floats, trophies, costumes, as well musical instruments of the main groups that participate in the carnivals in the month of July.
Address: Street Heredia No.303 e/ Carnicería and Calvario
Telephone: (+53 22)626955

RON CANEY BAR
It is a bar and shop next to the Ron Factory. Where you can taste exquisite drinks and cocktails based on Cuban rum. Before the triumph of the Cuban Revolution, this site was a dependency of the Ron Bacardi Company.
Address: Peralejo No. 103 e/ San Antonio and San Ricardo
Telephone: (+53 22)625576
MADRIGALISTA CHOIR
Dean of professional choirs. (1954)
Founded by the teacher Miguel García. Its venue is the quintessential venue for choral music in the city of Santiago de Cuba, of which Maestro Electo Silva was a great driver.
Address: Carnicería e/ Aguilera and Heredia
Telephone: (+53 22)669348

EMILIO BACARDI MOREAU MUSEUM
Founded in 1899 by Emilio Bacardi, the first institution of its kind in the country. It presents a sample of pre-Columbian culture, national art, an Egyptian mummy and others from Peru, as well as articles concerning the stage of slavery and a set of ancient weapons.
Address: Carnicería e/ Aguilera and Heredia
Telephone: (+53 22)654501

LOCATION OF THE PROVINCIAL GOVERNMENT
Opened on June 23, 1926, it is inscribed within the codes of eclecticism, thanks to the excellent design of the architect Carlos Segrera. An old Police Location of the Spanish Government was destroyed for its construction.
Address: Aguilera e/ San Félix and Carnicería
Telephone: (+53 22)652081

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LA ISABELICA CAFETERIA
Pleasant space to enjoy varied offers of pure coffee grown in the mountains of the Cuban East.
Address: Aguilera e/ Carnicería y Calvario
Telephone: (+53 22)669546

DOLORES SQUARE
Site of influx people due to cultural and tourist attractions, recreational in the surroundings is located the old church of Dolores, home of the Symphony Orchestra of the East, and the International Choir Festival of Santiago de Cuba.

PATIO DE ARTEX
Ideal site for sharing accompanied by a dance partner and gastronomic offers.
Address: Street Heredia No. e/ Carnicería and Calvario
Telephone: (+53 22)654814

PLAZA DE MARTE
One of the most central and preferred spaces by the people of Santiago, in its surroundings you can find places such as the Iris Jazz Club, the Rex and Libertad Hotels, el Patio de los Dos Abuelos, reserved for traditional music. As well as the Chocolatería Fraternidad and La Gran Sofía Coffee, and the most important Commercial Center of the city: “Plaza de Marte”.

HISTORICAL CENTER | 13
ABEL SANTAMARÍA HISTORICAL PLACE
Raised on the grounds of the ruins of the Saturnino Lora Civil Hospital, scene of the armed action July 26, 1953. In front of 23 young revolutionaries, Abel Santamaría Cuadrado assaulted this place to from there support the attack on the Barracks Moncada.
Address: Trinidad Street, e / Calle Nueva and Carretera Central. Telephone: (+53 22)624119

VISTA ALEGRE NEIGHBORHOOD
Neighborhood of the Santiago bourgeoisie, emerged in the early years of the twentieth century, when a process of urban transformations and the development of new areas of growth in the city took place.
FERREIRO PARK
It is distinguished by a high aesthetic taste in its setting, with reproductions of works by leading artists from Santiago, such as Alberto Lescay, Nelson Domínguez and Wilfredo Lam. Among its facilities we can find: Dance area, Café Album, ARTEX Store as well as other gastronomic spaces (Mini Restaurant, Cafeteria and Pizzeria).

LA MAISON
Established as a Fashion House since 1992, it reflects the work of designers and fashion companies in the city. It has a boutique inside that shows excellent textile pieces and shoes.

Address: Manduley Ave / 1st and 3rd Street. Vista Alegre Neighborhood
Telephone: (+53 22) 646947

CASA DE LA CERÁMICA
Shown dimensional works of ceramists of Santiago. It offers the possibility of attending pottery workshops and classes for beginners.

Address: Manduley Ave / 3rd and 5th Street. Vista Alegre Neighborhood
Telephone: (+53 22) 667211

CASA DEL ÁFRICA
Founded in 1988 to promoting and disseminating the values of African culture and its traces in Cuban, Latin American and Caribbean cultures.

Address: Manduley Ave / 5th and 7th Street. Vista Alegre Neighborhood
Telephone: (+53 22) 667 129

26 OF JULY MUSEUM
It is located in fortress of the Moncada Barracks, turn into a School City July 26, on January 28, 1960. In its rooms shows the history of the barracks, as well as the events that occurred in 1953 and the fight in the Sierra Maestra until the triumph of the Revolution. An important exponent is the building itself, representative of the Art Deco style.

Address: Trinidad and Moncada s / n
Telephone: (+53 22) 661157
PALACIO DE PIONEROS
Built between 1913 and 1920 by the famous architect Carlos Segrera. Since 1974 it became the Palacio de Pioneros, dedicated to the vocational training of students through clubs (kitchen-nursing-military-mechanical preparation), has game rooms, computer rooms. The house next to the Palace was a wedding gift from Mr. José Bosh for his son when he married Facundo Bacardi’s daughter.
Address: Manduley Ave e/ 9th and 11th Street. Vista Alegre Neighborhood
Telephone: (+53 22)642218

CLUB SANTIAGO
After Vista Alegre Tennis Club, it later became a Social Circle and currently offers services of Cafetería Bar, Restaurants of Creole and Japanese Food, Grill, Swimming Pool, Cremería Gym and is one of the most important cultural centers cities.
Address: Ave Manduley e/ 13 y 17 street. Vista Alegre Neighborhood
Telephone: (+53 22) 668946

CASA DEL CARIBE
Founded in 1982 devotes dedicated to the study and treatment of the folklore, literature and art in general in the countries of the Caribbean. It often brings together important intelectuals, offers conferences, debates and cultural activities.
Address: 13 Street e/ Manduley Ave and 8th street. Vista Alegre Neighborhood
Telephone: (+53 22)6 43609

SAN JUAN HILL
Place of the battle between Cubans, Spaniards and Americans in 1898 that was finally taken by the troops of General Shafter. Currently, the San Juan Hotel is nearby, with pool, bar, restaurant, rooms, etc.
“LAS AMÉRICAS” AVENUE
This name as a symbol of the American Union. On both sides of it are important centers of social and cultural interest that constitute a true example of the urban development of the city reached by the “Hero City.”

SANTIAGO HOTEL
With 5 star category. It is one of the highest hotels in the country. It mainly houses travel and event tourism. Address: M Street / Las Americas Avenue and 4th Street Telephone: (+53 22)647777

BOSQUE DE LOS HÉROES
The first sculptural monument that was built in Cuba in tribute to Che and the heroic fighters of the Bolivian guerrillas, has 73 pieces of marble, was inaugurated in 1973 and his sculptures are works by Rita Longa.

“GUILLERMÓN MONCADA” STADIUM
Was inaugurated in 1964 with a capacity for 25,000 people. Around we can find areas of athletics, fencing, softball, swimming and other sports, as well as the Hotel Deportivo, which houses both athletes and international clients. Address: E Street and Las Americas Avenue Telephone: (+53 22)643668
HEREDIA THEATER
Specialized in artistic and cultural shows, as well as a convention center. It has a capacity of around 5000 people
Address: Las Americas Avenue
/ Avenue de los Desfiles
and Angel Luis Salazar
Telephone: (+53 22)6 43054

CENTRAL ROAD
Build between 1929 and 1930, its zero kilometer is opposite the Capitol at the capital of the country and the number 969 is located at the intersection of this road with Garzón Avenue.

REVOLUTION SQUARE “ANTONIO MACEO”
A monumental complex composed of 23 machetes inaugurated in 1991, tribute to our heroes represented in the figure of the Bronze Titan Antonio Maceo and Grajales during the Baraguá Protest.
Address: Avenue de los Desfiles
Telephone: (+53 22) 643053/643768
TOUR # 1 HISTORICAL CENTER

1. Céspedes Park
2. Cathedral of Santiago de Cuba
3. Diego Velázquez Museum
4. Casa Granda Hotel
5. Diego Velázquez Balcony
6. Padre Pico Stairway
7. Tivolí neighborhood
8. Lucha Clandestina Museum
9. Casa de Las Tradiciones
10. Cervecería Puerto del Rey
11. Malecón Santiago de Cuba
12. Rum Museum
13. Caney Rum Bar
14. Santa Ifigenia Cementery
15. Enramadas Street
TOUR # 2

Heredia Street
Casa de la Trova
José María Heredia Museum
Carnival Museum
Patio de Artex
Emilio Bacardí Moreau Museum
La Isabelica Cafeteria
Dolores Square
Plaza de Martes Square
Abel Santamaría Museum
July 26 Museum
Visit the Vista Alegre neighborhood, we suggest you take a tour of the Ferreiro Cultural Square, nearby you can find the Las Américas and The Santiago Hotel, as well as the Café Palmares, throughout the Manduley Avenue and its surroundings you can find facilities dedicated to culture and Art such as La Maison, la Casa de la Ceramica, the Casa del Africa, the Palacio de Pioneros, the René Valdez Art Gallery, the Music Museum, the Image Museum, later to cool off so you can opt for various offers offered by the Santiago Club. Continue your tour to the Casa del Caribe and House of Popular Religions ending at the San Juan Hill.
It is located at the eastern end of the Great Sierra Maestra National Park located in the south of the province of Santiago de Cuba, recognized by the National System of Protected Areas, received the status of World Biosphere Reserve by UNESCO in 1987. The sea, the Mountains, history and legends combine magically in this beautiful region of Santiago.
LA GRAN PIEDRA
Huge rock formation of volcanic origin at 1,224 meters above sea level. It has a weight calculated at 70 thousand tons, it has 459 stone steps to access its top used as a viewpoint and Location of historical and archaeological investigations. Pain area of settlement of French immigrants in the nineteenth century, given the number of ruins of coffee plantations of the time preserved in the Protected Natural Landscape. Address: Siboney Road and Gran Piedra, km 14. Telephone: (+53 22)356918
ARCHAEOLOGICAL LANDSCAPE OF THE FIRST COFFEE PLANTATIONS IN SOUTHEAST CUBA
Composed of 171 ruins located between the provinces of Santiago de Cuba and Guantanamo, built in the 19th century declared in 2000 by UNESCO as a World Heritage Site, among them: La Isabelica, Fraternidad, Santa Paulina, San Luis de Jacas, San Juan de Scotland, Gran Sofia, among many others.

MUSEUM OF THE SPANISH-CUBAN-AMERICAN WAR
It was inaugurated in 1998, in honor of the 100th anniversary of the end of the Spanish-Cuban-American war. It contains documents, photos, guns, rifles, objects rescued from sunken Spanish ships.
Address: Baconao Road
Telephone: (+53 22) 399119

GRANJITA SIBONEY MUSEUM
Small house converted into a general camp for young revolutionaries, led by Fidel Castro, who raided the Moncada Barracks in 1953.
Address: Siboney Road, km 13 ½.
Telephone: (+53 22) 399168

PREHISTORY VALLEY
Sculptural place composed of about 100 works with replicas of animals from the Jurassic period, which offer a very attractive image of the evolution of these inhabitants of the earth.
Address: Baconao Road
NACIONAL TRANSPORTATION MUSEUM
Where are exposed old cars like the famous Cuban vedette Rosita Fornes, singer Benny Moré, used in the assault on the Moncada Barracks, as well as a collection of more than 200 miniatures.
Address: Baconao Road
Telephone: (+53 22)399197

CASA DEL PEDRO EL COJO
A typical house of Cuban fields where the parties known as guateques were celebrated as a family. At present it is a very popular restaurant where roast sucker is the main course.
Address: Baconao Road
Telephone: (+53 22)356210

THE AQUARIUM
Place where the people in Santiago and those who visit the city, realize the dream of coexistence and bathroom with dolphins.
Address: Baconao Road
Telephone: (+53 22)356264

LAGUNA BACONAO
It is one of the most visited tourist destinations by national and foreign hikers. Here you can visit the reproduction of a settlement of the Taínos tribe, and enjoy a restaurant specializing in seafood.

BATH TIME IN THE BEACHES
Playa Siboney, Juraguá, Verraco, Sigua, Cazonal.
GUAMÁ

SUBMERGED SHIPWRECKS

HOTELES SIERRA MAR -LOS GALEONES
The Guamá municipality is about 175 km long, which makes it the longest municipality in Cuba located to the southwest of the Santiago de Cuba province. It has the highest elevation Cuba has, the Turquino Royal Peak with 1974 m, followed by Pico Cuba 1872 m, Pico Sweden 1734 m, Pico Martí 1722 m and Pico Maceo 1720 m. The Guatemalan coast stands out because in many places the mountains of the Sierra Maestra fall directly into the sea, forming landscapes of extraordinary beauty.

**PLACES TO VISIT**

**BEAUTIFUL BEACHES**
(Mar Verde, Buey Cabón, Aserradero, Caletón Blanco, Francés, Playa Blanca).

**SUBMERGED SHIPWRECKS**
Belonging to the fleet of the Spanish admiral Pascual Cervera. This navy intervened in the naval battle with which the Spanish-Cuban-American war ended, declared by the National Heritage Council as Underwater Archaeological Park Naval Battle of Santiago de Cuba on July 3, 2015.

**PICO TURQUINO**
The highest elevation in Cuba with 1974 m.

**SIERRA MAR - LOS GALEONES HOTELS**
Address: Road to Chivirico Km 60. Guamá
Telephone: (+53 22) 329110
www.hotelescubanacan.com

**CAYO DAMAS**
Belonging to the Marlin Marina
Address: Road to Chivirico, Guamá
Segundo Frente is located to the north of the province Santiago de Cuba, it limits to the North with Mayarí and Sagua de Tánamo, of the province of Holguín, to the East with El Salvador of the province Guantánamo, to the South with Songo - La Maya, and to the West with San Luis and Mayarí.

**II FRENTE FRANK PAÍS**

Arose at the place where the Front’s command was located composed of: the Central Museum founded on July 25, 1967. Has 11 rooms and an exterior area of the Rebel Air Force, in addition to the Mausoleum to the Heroes and Martyrs of the II Frente Frank País, inaugurated by our Commander in Chief on March 11, 1978, where the remains of guerrilla fighters who fell during and after the war, as well as the ashes of the heroine Vilma Espín Guillois and the famous Spanish dancer and choreographer, Antonio Gades.

**Address:** Avenue de los Mártires del II Frente Oriental
**Telephone:** (+53 22)425558

**II FRENTE HOTEL**

Belonging to the Cubanacán Group is characterized by transparent waters separated by crystals under the feet of the clients, the disposition of the cabins connected to each other that recreate those of the rural communities of the area and the possibility that from any property site customers can enjoy the green landscapes of the mountains of the Sierra Cristal.

**Address:** Segundo Frente
**Telephone:** (+53 22) 426190
Located at more than 18 kilometers from the city, owes its name to the first copper mine open exploited in the seventeenth century in America. In its center is the Sanctuary of the Virgin of Charity, which had the privilege of receiving the visit in 1998 of Pope John Paul II; in 2012 of Pope Benedict XVI and Pope Francis in 2015. Every day he receives hundreds of national and foreign visitors, attracted by his religious, cultural, historical and heritage values. Declared as National Monument, in March 2012, of the Cultural Landscape of El Cobre and sites of the Camino de la Virgen.

CIMARRÓN MONUMENT
Located on top of a hill tribute to the slave resistance, inaugurated during the XVII Festival of the Caribbean Culture and is part of the UNESCO Slave Route project.

LAGUNA AZUL
As a result of the continuous explosions to find the copper, a huge crater emerged where today a lake appears, it is said that it is the copper salts found in the depths, responsible for coloring the water in this way.

STEEL BAND
Group that with the use of steel drums achieves sounds like an orchestra, replacing voices and instruments, with a wide repertoire of danzones, boleros, merengues and ballads. This town is also the Voces del Milagro Choir, creditor in 2012 of the Cubadisco prize.

EL PEREGRINO AND EL COBRE HOTELS
Welcome national and international clients daily.
Address: El Cobre
Telephone: (+53 22)346766/346768
SAN PEDRO DE LA ROCA CASTLE

32 | THE LITORAL OF THE SANTIAGO BAY
The Litoral of the Santiago Bay

SANTO PEDRO DE LA ROCA CASTLE
Declared World Heritage in 1997 by UNESCO, the most complete and best preserved example of the Renaissance military engineering in the Caribbean. Recreate the different historical periods of which it has witnessed as the system of Hispanic fortifications in the Caribbean, the different construction techniques employed, the constructive evolution of the fortress, the history of Piracy in the region, the Naval Battle of Santiago de Cuba During the Hispanic-Cuban-American War, its current image is the result of a constructive process initiated in 1638 during the government of Don Pedro de la Roca, to whom he owes his name.
Address: Carretera al Morro
Telephone: (+53 22)691569

ANTONIO MACEO Y GRAJALES INTERNATIONAL AIRPORT
It is located about 7 km from the city of Santiago de Cuba.
Address: Avenue to Antonio Maceo Grajales International Airport.
Telephone: (+53 22)691053

BALCON DEL CARIBE HOTEL
Located at the entrance of Santiago Bay a few meters from the San Pedro de la Roca Castle apropiate for culture tourism, the tourism city and honeymoons, offers the possibility of enjoy the Caribbean Sea and a beautiful sunset.
Address: Carretera del Morro
Telephone: (+53 22)691506
SAN PEDRO DEL MAR CABARET
Belonging to the Palmares ExtrahoTelephoneerita Branch, it distinguishes its shows with Caribbean flavor; that revolve around Santiago customs with sounds, proclamations and some recreations with touches of San Lázaro, Yemayá and Ochún.
Address: Carretera del Morro
Telephone: (+53 22)694037

MARINA MARLÍN
It offers a safe harbor for boats, yachts and megayachts. It has a submerged historical heritage of great value, the fleet of Admiral Cervera, sunk in the naval battle between Spain and the United States.
Address: Punta Gorda cast
Telephone: (+53 22) 691446/ 695556/ 695342/ 695588
Email: mercado@marlin.scu.tur.cu
Website: www.nauticamarlin.com

CAYO GRANMA
It is reached by sea, and is characterized by being a small fishing village that has a school, a church, a post office, a medical room, a cellar and a house of culture can be traveled in little more of an hour.

PUNTA GORDA HOTEL
This 3-star hoTelephone located next to the Marlin Marina offers accommodation with a restaurant, free private parking, a fitness center and a bar.
Address: Punta Gorda neighborhood
Telephone: (+53 22)691704
MARINA MARLÍN
PUNTA GORDA HOTEL
MAR PARAÍSO HOTEL
Belonging to the Cubanacán Hotel chain, it is part of the San Basilio Hotel complex, Versalles Hotel and Punta Gorda Hotel.
Address: Punta Gorda neighborhood
Telephone: (+53 22)691704

FRANK PAÍS PARK
Site chosen to remember the hero for being the place that motivated him to think, meditate and plan the future of the homeland, facing the sea, his city, the sun and the mountains of the Sierra Maestra.
Partner initiative Vilma Espín Guillois.
WHERE TO EAT

BODEGUITA DEL MEDIO
Address: Enramadas street e\ Santo Tomás and Corona.
Telephone: (+53 22)652755 ext . 215, 651603
Service hours: 11:30 AM to 12:00 PM.
E Specialty: Creole food.
Specialty of the House: Roasted Pork a la santiaguera.

EL MORRO RESTAURANT
Address: Carretera del Morro
Telephone: (+53 22)69 1576
Service hours: 12:00 AM to 5:00 PM, prior reservation dinner service is provided.
Specialty: Creole food.
Specialty of the House: Ropa vieja a la jardineria.

EL CAYO RESTAURANT
Address: Cayo Granma
Telephone: (+53 22)69 7109, 652755 ext. 215, 651603
Service hours: 10:00 AM to 5:00 PM. Prior reservation dinner service is provided.
Specialty: Fish and Seafood.
Specialty of the House: Filet al Cayo (Fish fillet with shrimp and cheese).

DON ANTONIO RESTAURANT
Address: Aguilera S / N, e\ Calvario y Reloj, Dolores Square
Telephone: (+53 22)65 2205 - 65 1603
Service hours: 12:00 M to 12:00 AM.
Specialty: International Food.
Specialty of the House: Chicken Rice a la Chorrera.

“PAVO REAL” RESTAURANT
Address: National Highway, Km 1½, Santiago de Cuba.
Telephone: (+53 22) 64 2579, 64 6573, 68 7087
Service hours: 11:00 AM to 11:00 PM
Specialty: International and Creole Food.

EL BARRACÓN RESTAURANT
Address: Garzón Avenue e\ 1st and Aponte.
Telephone: (+53 22)66 1877
Service hours: 11:00 AM to 11:00 PM.
Specialty: Afro-Cuban food.
Specialty of the House: El caldero
ZUNZUN RESTAURANT
Address: Manduley Avenue No. 159. Vista Alegre neighborhood.
Telephone: (+53 22)641528
Service hours: 12:00 pm to 10:00 pm
Specialty: International Food
Specialty of the house: Wrapping shrimp

MATAMOROS RESTAURANT
Address: Calvario Street and Aguilera, City Center.
Telephone: (+53 22)68 6459
Service hours: 11:00 AM to 11:00 PM
Specialty: Creole food.

COFFEE PALMARES
Address: M street e / 6 and Las Américas Ave. Sueño Neighborhood
Telephone: (+53 22)647555
Service Hours: 7:00 am to 2:00 am
Specialty of the house: Wrapping shrimp

CAFETERÍAS
LAS COLUMNITAS
Address: San Félix street and Streetjón del Carmen
Telephone: (+53 22)686028
Service Hours: 8:00 am to 11:00 pm
Specialty of the house: Sandwich Yoya

CONSTANTIN COFFEE
Address: Aguilera s / n e/ Reloj and Calvario. Dolores Square

LA REAL TERESSINA
Address: Aguilera s / n e/ Reloj and Calvario. Dolores Square
Telephone (+53 22)686484
Hours: 10:00 am to 10:00 pm
Specialty: Pizzas and Spaghetti.

LAS ENRAMADAS
Address: Aguilera s / n e/ Reloj and Calvario. Dolores Square
Telephone (+53 22)622509

DINOS PIZZA
Address: Ave. Garzón and 6th street
Telephone: (+53 22)714125

COMPAY TIAGO
FRATERNIDAD
• Chocolateria Fraternidad
Plaza de Marte
Telephone (+53 22)669307
• La Escala de Milano Pizzeria
Plaza de Marte
• Mama Inés Cafeteria
Plaza de Marte
• El Gustazo Cafeteria
Parque de Diversiones
• Los Sauces Cafeteria
Crombet Avenue
• Barnada Cafeteria
Barnada Street
• Cafeteria at the Airport
Antonio Maceo
• Cafeteria at the Health Center
Céspedes Avenue # 459
• Casa de las Confitura Cafeteria
Enramadas Streets / n

PLAZA DE ARMAS
• Plaza de Armas Cafeteria
Aguilera and San Pedro.
Telephone. (+53 22)658067
• Arte Soy Cafeteria
26 de Julio street e/ Moncada Ave and Libertadores Ave Telephone (+53 22)661146
• Maqueta de la Ciudad Cafeteria
Corona e/ and San Basilio and Santa Lucia Telephone. (+53 22)652095
• Velázquez Balcony Cafeteria
Corona e/ San Basilio and Heredia
• Dranguet Cafeteria
Heredia e/ Santo Tomas and Corona

OTHER SITES OF INTEREST AND SERVICES | 37
• Cafeteria los Columpios
   Los Cangrejitos technological center
• Bar El Traguito
   Carnicería e / San Basilio and Santa Lucia Telephone. (+53 22)651475
• Brisas del Mar Restaurant
   (Patana) Espigón Santiago
• Plaza de Armas Pizzeria
   Aguilera and San Pedro. Telephone. (+53 22)622229
• Arte Soy II Cafeteria
   Guillermón Moncada Area

NIGHTCLUBS

PUNTO G BAR:
Address : Céspedes Avenue and G street, Sueño neighborhood.
Telephone: (+53 22)663120.
Service hours: 3:00 PM to 3:00 AM.
Specialty: Bar with entertainment.

TABERNA POP:
Address : Las Américas Avenue and C Street
Telephone: (+53 22) 647008.
Service hours : 11:00 AM to 1:00 AM.
Specialty : Grilled food.

DAIQUIRÍ BAR
Address: San Basilio e / San Félix and Carnicería street
Service hours : 11:00 AM to 1:00 AM.

PUERTO DEL REY BEER FACTORY:
Address: Avenue Jesús Menéndez e/ Aduana y Ayuntamiento.
Telephone: 22686048
Service hours: 11:00 AM to 11:00 PM
Specialty: Creole Food

SAN PEDRO DEL MAR CABARET
Address: Carretera del Morro.
Telephone: (+53 22)69 2373 - 69 4037
Hours: 7:00 PM to 3:00 AM, Days: Tuesday, Friday, Saturday and Sunday.
Specialty: International Food.
Specialty of the House: San Pedro La Roca Paella.

TROPICANA SANTIAGO CABARET
Address: National Highway Km 1 1/2
Telephone: (+53 22)687020
Hours: 7:00 pm to 3:00 am

CLUB 300
Address : Aguilera e\ San Pedro and San Félix street.
Telephone: (+53 22)653532.
Service hours: 3.00 PM to 3.00 AM.
Capacity: 60 Places
Specialty: Bar with entertainment.

SANTIAGO CLUB
Address : Manduley Avenue e\ 13th and 17th street.
Telephone: (+53 22)646481
Service hours : 11:00 AM to 11:00 PM
Capacity: 1000 places
Multiservice center that has several restaurants specialized in:
Creole, Italian and Japanese food.
Ice Cream and Coffee Varieties.
Disco, bar, pool, gym and billar.

SINDO GARAY
Address: Callejón del Carmen e\ San Félix and San Pedro street.
Telephone: (+53 22)651531
Service hours : 11:00 AM to 11:00 PM.
Specialty: Bar with entertainment.
National and international cocktails.

PATIO DEL BOLERO
Address : Aguilera S / N, e\ Calvario and Reloj, Dolores Square.
Telephone: (+53 22)65 2205 - 65 1603
Service hours : 12:00 M to 12:00 AM.

TRICONTINENTAL CABARET.
LAS AMERICAS HOTEL
Address : Avenue de Las Américas
Telephone: (+53 22)642020
Service hours: Tuesday to Sunday 9.30 PM - 2.00 AM
SANTIAGO CAFÉ. MELIÁ
SANTIAGO HOTEL
Address: Las Américas Avenue
Telephone: (+53 22)647777
Service hours: 10.00pm - 3.00am

MATAMOROS KARAOKE
Address: Calvario e\ Enramadas and Aguilera street
Telephone: (+53 22)686459
Service hours: Tuesday to Sunday 4pm to 12am

SALÓN ROJO.
VERSALLES HOTEL
Address: Versalles Neighborhood
Telephone: (+53 22)691016
Service hours: Every day from 8pm to 2am

EL MARQUES BAR
Address: Aguilera e\ Calvario and Reloj street
Telephone: (+53 22)652205

LA MAISON.
FASHION HOUSE
Address: Manduley Avenue. Vista Alegre neighborhood.
Telephone: (+53 22)643265

CAFÉSÓN DE LA LOMA
Address: Calvario e\ Enramadas and Aguilera street.
Telephone: (+53 22)686459
Service hours: Tuesday to Sunday 4pm to 12am

NIAGARA CAFE. HEREDIA THEATER
Address: Las Américas Avenue
Telephone: (+53 22)643178
Service hours: 9:00 pm

OTHER SITES OF INTEREST AND SERVICES | 39
CUBANACAN TRAVEL AGENCY

<table>
<thead>
<tr>
<th>Agency</th>
<th>Address/Contact Details</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CUBATUR</strong></td>
<td></td>
</tr>
<tr>
<td><strong>CENTRAL OFFICE</strong></td>
<td>(+53 22) 714182 / 714183</td>
</tr>
<tr>
<td></td>
<td>Address: Victoriano Garzón Avenue, 3rd and 4th Santa Barbara</td>
</tr>
<tr>
<td><strong>MELIÁ SANTIAGO DE CUBA HOTEL</strong></td>
<td>Bureau: (+53 22) 646860</td>
</tr>
<tr>
<td><strong>LAS AMERICAS HOTEL BUREAU</strong></td>
<td>Bureau: (+53 22) 641554</td>
</tr>
<tr>
<td><strong>CÉSPEDES PARK BUREAU</strong></td>
<td>Bureau: (+53 22) 686033 / 687096</td>
</tr>
<tr>
<td></td>
<td>Address: San Pedro 701 and Heredia</td>
</tr>
<tr>
<td><strong>HAVANATUR</strong></td>
<td></td>
</tr>
<tr>
<td><strong>CENTRAL OFFICE</strong></td>
<td>Address: B street s/n e/ M and 4th street Terrazas Neighborhood. Telephone: (+53 22) 647904/ 647911/ 641237</td>
</tr>
<tr>
<td><strong>BUSINESS CENTER BUREAU</strong></td>
<td>Address: 4th and 7th street. Vista Alegre Neighborhood.</td>
</tr>
<tr>
<td></td>
<td>Telephone: (+53 22) 643603</td>
</tr>
<tr>
<td><strong>ANTONIO MACEO GRAJALES</strong></td>
<td></td>
</tr>
<tr>
<td><strong>INTERNATIONAL AIRPORT OFFICE</strong></td>
<td>Telephone: (+53 22) 691773</td>
</tr>
<tr>
<td><strong>MELIÁ SANTIAGO DE CUBA HOTEL BUREAU</strong></td>
<td>Bureau: (+53 22) 644402</td>
</tr>
</tbody>
</table>

**CUBAMAR**

- **CENTRAL OFFICE**: (+53 22) 657325/ 657302/ 653639
- **Address**: San Pedro and Enramadas
- **Telephone**: (+53 22) 682750

**ECOTUR**

- **SAN PEDRO AND ENRAMADAS OFFICE**: (+53 22) 687230
- **Jagüey No. 163 e / Padre Pico and Corona street**
- **Telephone**: (+53 22) 641554

**CUBANACAN TRAVEL AGENCY**

- **CENTRAL OFFICE**: (+53 22) 642202
- **Address**: B street s/n e/ M and 4th street Terrazas Neighborhood.
- **Telephone**: (+53 22) 641606
- **Las Américas Avenue e/ 4th and Caney Road**

- **MELIÁ SANTIAGO HOTEL BUREAU**: (+53 22) 691773
- **Telephone**: (+53 22) 651262
- **Address**: Victoriano Garzón Avenue e/ Perez Carbó and Pizarro street
- **LA CALIFORNIA SHOP BUREAU**: (+53 22) 626461
- **Telephone**: (+53 22) 691773
- **Address**: Enramadas street e/ Carnicería and Calvario street.
GAVIOTATOUR

Address: Manduley Avenue e/ 19th and 21th, Vista Alegre neighborhood.
Telephone: (+53 22) 647949

PLAZA DE MARTE SHOP BUREAU
Victoriano Garzón Avenue e/ Perez Carbó and Pizarro street.

SIGLO XX SHOP BUREAU
Enramadas Street e/ San Pedro and Santo Tomás street.

MARINA MARLIN

At the Marina Marlin located in Santiago Bay are provided mooring services, fuel, water, shipchandler, repairs, car rental, restaurants, taxi services, electricity, restrooms and garbage collection, medical services, shops, Telephone, diving, fishing and also excursions.

MARINA SANTIAGO DE CUBA
Telephone: (+53 22) 691446/695556/695342/695588
Email: mercado@marlin.scu.tur.cu
Website: www.nauticamarlin.com
TRANSPORTATION

BY LAND

RENT CAR TRANSTUR

CÉSPEDES PARK
Santo Tomás e/ Aguilera and Enramadas street.
Telephone: (+53 22) 686107

SAN JUAN HOTEL
Siboney Road Km 1½, Vista Alegre, Santiago de Cuba
Telephone: (+53 22) 647282

LAS AMÉRICAS HOTEL
M street and Las Américas Avenue, Vista Alegre neighborhood.
Telephone: (+53 22) 647266

CASA GRANDA HOTEL
San Pedro # 701 and Heredia
Telephone: (+53 22) 686107

MELIÁ SANTIAGO DE CUBA HOTEL
Las Américas Avenue and M street.
Telephone: (+53 22) 647272

CARISOL - CORALES HOTEL
Bacunao Highway Km 31, Santiago de Cuba.
Telephone: (+53 22) 356169

SIERRA MAR - LOS GALEONES HOTEL
Road to Chivirico Km 60, Guamá
Telephone: (+53 22) 329110 - 15

LIBERTAD HOTEL
Libertad Hotel, Aguilera No.658, Plaza de Marte, Santiago de Cuba
Telephone: (+53 22) 629194

AIRPORT
Antonio Maceo International Airport .Cuidamar road Km 2½ .
Telephone (+53 22) 695574

MOTORCYCLE RENTAL

DOLORES PARK
Telephone: (+53 22) 686485

MELIA SANTIAGO DE CUBA HOTEL
Telephone: (+53 22) 644181

RENT CAR TRANSGAVIOTA

CENTRAL OFFICE. CUBALSE SHOP
Vista Alegre neighborhood
Céspedes Park
Telephone: (+53 22) 624646

MELIÁ SANTIAGO DE CUBA HOTEL
Telephone: (+53 22) 687141

AIRPORT
Telephone: (+53 22) 697018

RENT CAR REX

MELIÁ SANTIAGO DE CUBA HOTEL
Telephone: (+53 22) 647333

AEROPUERTO
Telephone: (+53 22) 695414

VIAZUL

Jesús Menéndez Avenue and Martí
Telephone: (+53 22) 628484

CUBANACAN TRAVEL AGENCY

Buses Conectando Cuba in all the buroes.

CENTRAL RAILWAY STATION

Ave. Jesús and Paseo Martí
Telephone: (+53 22) 622836

AGUILERA TRAIN RESERVATIONS OFFICE
Aguilera e/ San Agustín and Barnada
Telephone: (+53 22) 652143

42 | OTHER SITES OF INTEREST AND SERVICES
BY AIR

ANTONIO MACEO INTERNATIONAL AIRPORT
Airport road Km 11 / 2 Information
Telephone: (+53 22) 691053 - 698612

CUBANA DE AVIACION
Commercial office
Enramadas and San Pedro street
Telephone: (+53 22) 651577-79

AIRPORT OFFICE
Telephone (+53 22) 691214 - 698613

AERO GAVIOTA
Street 17 no 53 Vista Alegre
Telephone (+53 22) 641243

AIRPORT OFFICE
(+53 22) 698699

TAKE OFF
Airport road km 1 ½
Telephone (+53 22) 698791

BY SEA

CRUISE TERMINAL
Ave. Jesús Menéndez
Telephone (+53 22) 651763

SANTIAGO DE CUBA INTERNATIONAL MARINA
1st street Punta Gorda
Telephone (+53 22) 695556
Location: 20 degrees 58N, 75 degrees 52.3W.
Radio communication: VHF 16 and 19

GAS STATIONS

LA BUJÍA
Carretera Central and Céspedes Ave.
Telephone: (+53 22) 662863

SAN RAFAEL
Paseo Martí and San Rafael
Telephone: (+53 22) 628840

TROCHA AND CARRETERA DEL MORRO
Telephone: (+53 22) 686091

ORIENTE
Carretera del Morro and A Street
Telephone: (+53 22) 686049

LA CUBANA
Carretera centro Y Camino de la Ceiba
Telephone: (+53 22) 686263

LA PUNTA
Baconao road km 8 ½
Telephone: (+53 22) 399318

CONTRAMAESTRE
Telephone: (+53 22) 586132

PALMA SORIANO
Telephone: (+53 22) 501950

GUAMÁ CHIVIRICO
Telephone: (+53 22) 326156
JOEL JAMES IN MEMORIAM
INTERNATIONAL COLLOQUIUM
Nature: International
Character: Annual
Date: January.
Location: Casa del Caribe.

XIII SOCIAL COMMUNICATION
INTERNATIONAL SYMPOSIUM
Nature: International
Character: Annual
Date: January.
Location: Heredia Theater.
Receptive: Havanatur.

UNIVERSITY SOCIAL FORUM:
Character: Annual
Date: March.
Location: Oriente University.
Receptive: Havanatur.

NEURO SANTIAGO:
Nature: International
Character: Biennial
Date: March.
Location: San Juan HoTel.
Receptive: Gaviotatour.

SANTIAGO ÁLVAREZ IN MEMORIAM
INTERNATIONAL DOCUMENTARY FESTIVAL:
Nature: International
Character: Annual
Date: March.
Location: Rialto Cinema, Santiago de Cuba.
Receptive: Paradiso.

HIPNOSANTIAGO (VIII)
THERAPEUTIC HYPNOSIS AND RELATED TECHNIQUES EXPOSITION)
Nature: International
Character: Biennial
Date: March.
Location: Heredia Theater.
Receptive: Havanatur.

I COMPUTER SCIENCE
AND TECHNOLOGY
INTEGRATIONIST CONGRESS:
Nature: International
Character: Annual
Date: March.
Location: HoTel Melia Santiago.
Receptive: Havanatur.

FRANCOPHONIE WEEK :
Character: Annual
Date: March.
Location: French Alliance of Santiago de Cuba.

TROVA FESTIVAL "PEPE SÁNCHEZ"
Nature: International
Character: Annual
Date: March.
Location: Dolores Concert Hall, Casa de la Trova, Heredia Theater.
Receptive: Paradiso.

ICTUS CARIBBEAN CONGRESS:
Nature: International
Character: Biennial
Date: April.
Location: General Juan Bruno Zayas Alonzo Hospital.
V APPLIED ELECTROMAGNETISM CONFERENCE:
Character: Annual
Date: April.
Location: Applied Electromagnetism National Center (CNEA).

INTERNATIONAL TERRACOTTA REUNION:
Nature: International
Character: Biennial.
Date: May.
Location: "Luis Díaz Oduardo "Cultural Exposition

VI INTERNATIONAL CONFERENCE ON INTEGRATED MANAGEMENT OF COASTAL AREAS.
Nature: International
Character: Annual
Date: May.
Location: Meliá Santiago HoTel.
Receptive: Havanatur .

MASTER AND SOCIETY EXPOSITION AND III COLLOQUIUM OF ADULT EDUCATION:
Nature: International
Character: Biennial.
Date: May.
Location: Provincial-Receptive University of Pedagogical Sciences: Cubatur.

VIII CITY IMAGE AND MEMORY INTERNATIONAL REUNION:
Nature: International
Character: Annual
Date: May.
Location: Meliá Santiago HoTel.
Receptive: Cubanacán.

AGROSOS (SUSTAINABLE AGRICULTURE EVENT):
Nature: International
Character: Annual
Date: June
Location: Oriente University.
Receptive: Havanatur .

X NATIONAL SYMPOSIUM AND II INTERNATIONAL OF MASCULINITY AND HIV:
Character: Annual
Date: June.
Location: Heredia Teather.

VERNACULAR ARCHITECTURE FORUM IN THE CARIBBEAN:
Nature: International
Character: Annual
Date: July.
Location: Meliá Santiago HoTel.
Receptive: Havanatur .

FIESTA DEL FUEGO, CARIBBEAN FESTIVAL:
Nature: International
Character: Annual
Date: July.
Location: Cultural Institutions.
Receptive: Paradiso .

ARTERIAL HYPERTENSION CARIBBEAN CONGRESS:
Nature: International
Character: Biennial.
Date: July.
Location: "Juan Bruno Zayas Hospital .
Receptive: Havanatur .

PSYCHOLOGY INTERNATIONAL´S CONGRESS.
Biennial in Santiago de Cuba.
International exposition of Latin American and Caribbean Psychology.
Nature: International
Character: Annual
Date: July.
Location: HoTel Meliá Santiago.
Receptive: Cubatur.

CARNIVALS
Nature: International
Character: Annual
Date: July.
Location: Cultural Institutions.

BIENNAL OF ORALITY.
Nature: International
Character: Biennial.
Date: September .
Location: UNEAC, Macubá and Cabildo.

DANCE IN SANTIAGO.
Nature: International
Character: Annual
Date: September.
Location: Santiago de Cuba.
Receptive: Paradiso .

MATAMOROS SON FESTIVAL
Nature: International
Character: Annual
Date: September.
Location: Heredia Teather.
Receptive: Paradiso .

CUBA-MEXICO BILATERAL MEETING ON EDUCATION.
Nature: International
Character: Annual
Date: October.
Location: Provincial University of Pedagogical Sciences.
Receptive: Cubatur.

CHOIR FESTIVAL OF SANTIAGO DE CUBA.
Nature: International
Character: Annual
Date: November.
Location: Dolores City Hall.
Receptive: Paradiso .
Useful Information

TIPS FOR YOUR TRIP TO SANTIAGO

Santiago de Cuba is known as the Tierra Caliente, place of steep streets and amazing landscapes, always accompanied by intense heat so:

YOU MUST INCLUDE IN YOUR LUGGAGE:
• A light wardrobe, because in Santiago it is always summer. Light clothes and natural fiber fabrics, hats, dark glasses and a fan. If you forget them, you will find several stores to buy them.
• Accessories such as sunscreen and repellent for your excursions to the mountains and the coast. If you have indicated any specific medication or health treatment, you should take it with you during the trip.

YOU SHOULD ALSO REMEMBER:
• Although you can drink the tap water, it is recommended to buy bottled water.
• Some establishments accept credit cards, but the ideal is always to carry cash to make any payment.
• If you want to buy traditional products such as rum, coffee, tobacco and music, choose specialized stores or establishments or authorized for sale. That is the only way for you to be sure of acquiring authentic quality merchandise. Never make such purchases on the street or to unknown subjects.
• Make the exchange of currencies only in the Exchange Houses (Cadecas), distributed in all the cities or towns, as well as in the Banks destined for such purposes.
• For any symptoms of intoxication or discomfort, go immediately to the health services available to tourists in hotels and international clinics.
• Most of the services in Cuba do not include the tip. This is accepted if you wish to offer it.
• If you want to travel with your dogs and cats, they must be vaccinated against rabies and present the Official Veterinary Certification, updated from the country of origin.

TIME ZONES

Standard time: UTC / GMT -5 hours. Cuba adopts a summer time between the months of March to October with one hour in advance.

TYPE OF CURRENT IN CUBA

Note that it is 110/220 and 60 Hz in frequency. Generally, the plugs are from flat plugs, therefore you may need an adapter for certain electrical devices.

MEASUREMENT UNITS

The international system of measures governs.
AT THE ENTRANCE
All passengers have the right to import their personal effects, exempt from the payment of customs duties. You can also import items up to the limit in value of 1 000 pesos, of which the first 50 pesos are exempt from payment and for the rest of 51 to 1 000 pesos, you must pay customs duties, for which Ad Progressive Fees apply - valorem, established (from 51.00 to 500.99 pesos DE100% and 501.00 to 1 000.00 pesos EL200%) in our country is prohibited to import items from Global positioning system (GPS)

AT THE EXIT
Every passenger has the right to export:
• Articles and objects temporarily imported, accrediting those that upon receipt of a document were delivered by Customs.
• Medications: Up to three units of the same medication, except those destined for the continuity of treatments, in accordance with their duration, accompanied by the Certification of the corresponding Health Center or Official Invoice in the case of non-resident passengers.
• Twisted tobacco:
  a) Up to twenty (20) units of loose crooked tobacco, without the need to submit an invoice.
  b) Up to fifty (50) units of crooked tobacco, in original containers, sealed, sealed and with the official hologram established.
  c) Quantities greater than fifty (50) units, with the official sales invoice issued by the network of stores authorized to market Cuban Twisted Tobaccos.

Note: If you acquire fresh paintings and sculptures at the points of sale where they are offered, you must ensure that they have the Seal that authorizes their Exportation or requests the corresponding Permit. Export of liquids, aerosols and gels (lags): You can only carry in your hand luggage, one container of each type, provided that they do not exceed 100 ml (3.4oz.). Quantities greater than these must be transported in checked luggage or of cellar.

For more information see our website: www.aduana.gob.cu.
COMMUNICATION

TO CALL CUBA FROM ABROAD:
• To a landline: International exit code + Cuba Code (53) + Location code + Desired Telephone number.
• To a mobile phone: International exit code + Cuba Code (53) + Desired mobile number.

TO CALL FROM CUBA ABROAD:
• From one mobile phone to another: International exit code (119) + Country code + City code + Desired number.
• From a mobile to a fixed one: International exit code (119) + Country code + Desired number.

YOU MUST KNOW THAT:
• All mobile phones in Cuba start with the number 5.
• Calls from abroad to mobiles in Cuba are free of charge for the recipient.
• Calls from a landline to a mobile phone, within Cuba, are charged to the mobile balance.

MOBILE TELEPHONY
It is operated by the Telecomunications Agency of Cuba SA (Etecsa), which is available in 900Mhz throughout the national territory in GSM 3G and 4G.

Upon arrival in the country you can hire the services of Cubacel to buy a phone if you do not have your own and rent the line for which you must make an initial deposit of 10.00 CUC and 3.00 CUC daily for the duration of the activation.

To enjoy the 3G Network in Cuba, the client must be in an area under 3G coverage and the terminal of his cell phone must be compatible with the WCDMA standard at the frequency of 900 MHz.

la red 4G podrán acceder, si poseen un equipo terminal que soporte LTE en la frecuencia 1800 MHz y tengan una tarjeta USIM que podrán adquirir, de no poseerla, en las Oficinas Comerciales por un valor de 3 CUC.

ETECSA COMMERCIAL NETWORK TOP-UPS:
Multiservice Telecommunications Centers:
They operate from Monday to Sunday, for 12 hours, with services of sale and recharge of prepaid cards, sale of equipment and accessories, commercialization of mobile services, national and international calls from public Telephones, Internet access, among others.

Minipoints: Distributed by all cities, they offer basic services such as the sale and recharge of prepaid cards. For more information on Cubacel activities you can call the number 118 free of charge. Or check their website. www.etecsa.cu

Internet access and Nauta: This service is offered through the Nauta access accounts in the navigation rooms and in the wireless connection spaces (WiFi), enabled in different public places throughout the country (prior contracting through cards prepaid). Internet services are mostly found in Telephones, tourist facilities, parks in major cities.

USEFUL PHONES IN CUBA
• Ambulances: 104
• Anti-drugs: 103
• National Revolutionary Police [PNR] / Emergencies: 106
• Firefighters: 105
• Rescue and Rescue Center: 107
• PNR / Request for information: 18 806
INTERNATIONAL PHARMACIES

INTERNATIONAL PHARMACY
Pujoll Avenue and 10th, Ferreiro.
Telephone: (53 22) 714022

MELIÁ HOTEL PHARMACY
M street and Las Américas Avenue.
Telephone: (53 22) 647777.

ALAMEDA BUSSINES CENTER PHARMACY
Jesús Menéndez Avenue and Enramadas.
Telephone: (53 22) 687477.

ANTONIO MACEO AIRPORT
INTERNATIONAL PHARMACY
Carretera de Ciudamar Km 21/2

HEALTH SERVICES

ASISTUR
Vista Alegre Business Center.
Address: 4th e/ 7th and 9th.
Vista Alegre neighborhood.
Telephone (+53 22) 667259

Asistur offers services of:

MEDICAL ASSISTANCE
- Coordinations of outpatient medical examinations in hospitals and homes.
- Patient status monitoring, control of medical expenses.
- Obtaining and sending medical reports.
- Coordination of air and ground ambulances.

USEFUL INFORMATION
BANK SERVICES

BANKS

**BFI (International Financial Bank)**
Las Américas Avenue and I street. Sueño neighborhood (+53 22)646873/ 646876

**BANDEC (Credit and Commerce Banks)**
Aguilera No. 202. e/ Santo tomas and Corona Santiago de Cuba. (+5322)623259/620438/ 624439

Aguilera. e/ Calvario and Reloj Santiago de Cuba. (+5322)623736/622662

Gral Lacret and Aguilera. Santiago de Cuba (+5322)627581/624609/686220

José A. Saco, No. 201. Santiago de Cuba. (+5322)623040/ 625053

José A. Saco and P. Valiente. Santiago de Cuba. (+5322)651061/ 651729

Félix Pena, No. 614, Santiago de Cuba. (+5322)623316

**BPA (POPULAR SAVINGS BANK)**
Enramada and Félix Pena No. 552 (+53 22) 620881/623478/686129/669373

José Martí District
Comercial Block B micro 7 (+53 22) 632914/634984/634556

Martí and Barnada No. 2 (+53 22) 65-2928

Micro 9 Comercial Center (+53 22) 615369

Enramada No. 202 and Corona (+53 22) 622145/623440

Banco Agente
12 Plantas. Antonio Maceo neighborhood (+53 22) 681896

Dolores Square
Aguilera No. 458 (+53 22) 623284/623287

Flores
Sta Ursula. 4th Street. Flores (+53 22) 622486

Garzón and 3rd.
Garzón and 3rd Santa Barbara (+53 22) 714168

Combinado de Servicios
Building B-1 Micro 4 Plantas (+53 22) 671667

**Houses of change (CADECAS)**

CADECA MELIÁ SANTIAGO HOTEL
M Street, Las Americas Avenue (+53 22) 643894

CADECA ANTONIO MACEO AIRPORT
Carretera del Morro Km 3 ½ (+53 22) 691668

CADECA VISTA ALEGRE BUSINESS CENTER
4th Street corner to 7th Street (+53 22) 642670

CADECA FERREIRO
Emplanada Ferreiro, Victoriano Garzón and Núñez de Balboa (+53 22) 714056

CADECA ENRAMADAS
Enramadas, Carnicería y Calvario (+53 22) 669269
CADECA AGUILERA
Aguilera, Reloj y Clarín
(+53 22) 651383

CADECA JOSÉ MARTÍ DISTRICT
Block B Shopping Center,
José Martí District
(+53 22) 631036

CADECA ALAMEDA
BUSINESS CENTER
Ave Jesús Menéndez (Alameda), Enramadas
(+53 22) 686476

CADECA CUBALSE
Caney Road, Street 15
(+53 22) 646902

CADECA SEGUNDO FRENTE
Martí Avenue, Mártires de Barbados y Luis Cervantes, Segundo Frente
(+53 22) 425439

CADECA LA MAYA
Quintín Bandera
Pedro Carbó and Martí
Songo-La Maya
(+53 22) 378177

CADECA TERCER FRENTE
5th, 1st and 2nd, Tercer Frente
(+53 22) 566435

CADECA EL COBRE
El Cobre Park
(+53 22) 346202

CADECA CONTRAMESTRE
6th avenue, 7 and 9, Contramestre
(+53 22) 589158

CADECA MELLA
La Plaza Mella
(+53 22) 457102

CADECA GUAMÁ
11, E. and F, Guamá
(+53 22) 326295

CADECA CRUISE TERMINAL
Ave. Jesús Menéndez (Puerto Guillermón Moncada Pier)

CADECA PALMA SORIANO
Martí , Donato Marmol and Quintín Banderas, Palma Soriano
(+53 22)503600

WESTERN UNION

LA VIOLETA
Santo Tomás e/ Callejón del Carmen and San Gerónimo
Telephone: (+53 22) 686076

TIENDA PLAZA DE MARTE
Garzón Avenue No. 4 e/ Marte and Pizarro street
Telephone: (+53 22) 659238

CATHEDRAL
San Pedro and Heredia street.
Telephone: (+53 22) 687130

4TH AND GARZÓN MARKET
Garzón and 4th

TIENDA MUEBLERÍA
Enramadas e/ Peralejo and 10 October street.
**SHOPS**

**LAS ENRAMADAS**
Meliá Santiago Hotel, Sueño
22647169

**CASA DE HABANOS**
Meliá Santiago Hotel, Sueño
22647168

**SOUVENIR SANTIAGO**
Meliá Santiago Hotel, Santiago, Sueño
22667019

**LAS AMÉRICAS**
Las Américas Hotel
22643143

**SAN JUAN**
Villa San Juan Hotel
22642480

**COSTA MORENA**
Costa Morena Hotel, Baconao Road
22356129

**LOS CORALES**
Los Corales Hotel, Baconao Road
22356111

**CARISOL**
Carisol Hotel, Baconao Road
22356110

**VERSALLES**
Versalles Hotel, Rpto. Versalles
22695746

**CASA GRANDA TOURIST**
Casa Granda Hotel, S. Pedro s/n
22686417

**EL EBANO**
Sierra Mar Hotel 
Carretera Chivirico
22329105

**BALCÓN DEL CARIBE**
Balcón del Caribe Hotel 
Carretera del Morro
22691108

**GUANTÁNAMO**
Guantánamo Hotel 
0121-355513

**PRIMOR**
José A. Saco 302 / S.Pedro y S. Félix
22686172

**FOTO CLUB**
José A. Saco e/ S.Félix and S. Pedro
22686174

**LA GRANADA**
José A. Saco 303 e/ S.Pedro and S. Félix
22686491

**MUSTIQUE**
José A. Saco 305 e/ S. Pedro and S. Félix
22653555

**CUBA CENTRO**
S.Tomás 459 e/S.Fco. and S.Gerónimo
22620120

**MATAMOROS**
Calvario e/ Aguilera and José A. Saco
22687118

**RON CANEY’S BAR**
Peralejo No. 703 
Fbca. Ron Caney
22625576

**ADIDAS**
Heredia e/ S.Pedro and S. Tomas
22623085

**AIRPORT**
Antonio Maceo Airport 
22694255

**LA MÁRILIN**
1st Street Punta Gorda
22695431

**EL MORRO**
Museo de la piratería El Morro 
22690995

**LIBERTAD SHOPPING CENTER**
Aguilera and Paraíso
22623075

**TIENDA IMPERIAL**
Imperial Hotel
22651823
In Cuba the official currency is the Cuban peso. The exchange of other currencies can be done in airports, hotels, banks and in Exchange Houses (CADECA, S.A.)

**CURRENCY**

**Cuban Convertible Pesos circulate with the following face values:**

- Billetes de 1, 3, 5, 10, 20, 50, 100 pesos CUC

**The National Currency Pesos circulate with the following face values:**

- Billetes de 1, 3, 5, 10, 20, 50, 100, 200, 500, 1000 pesos MN

For added security, banknotes carry:

1. Embossed printing. The main elements of the obverse are raised to the touch.

2. A watermark. Visible against the light with the denomination of the banknote and the effigy of José Martí

3. Security thread visible against the light
The Comercializadora de Servicios Médicos Cubanos, SA, represented by the Santiago de Cuba Medical Services Branch, guarantees emergency care 24 hours a day and constitutes a comprehensive offer to provide tourists with medical, welfare, academic, quality and welfare services of life in Cuba and abroad.

**TYPES OF CARE:**
- Medical Assistance Services.
- Academic Health Teaching Services.
- Health Services for Well-Being and Quality of Life.
- Border Health Medical Services.
- Medical Services Associated with Opticians, Pharmacies and Natural and Traditional Medicine.
- Scientific Events Services.
- Medical assistance services abroad.

**MIRAMAR OPTICS**
Address: Paseo Martí # 561 e/ B and C Street Sueño neighborhood
Telephone: (53) 22 662232 / 22662143/22 662183

dirección@clinicasc.co.cu
comercial@clinicasc.co.cu
www.scu.smcsalud.cu
Facebook: smcscucuba
http://www.enviocuba.ca/farma-santiago/Products

**ATTENTION AND QUALITY OF LIFE CENTER**
Address: Garzón Avenue # 222 e/ Prudencio Martínez (Pedrera) and Vicente Avenue Miniet (Madre Vieja)
Telephone: (53) 22731539

**CONTACTS**
dirección@clinicasc.co.cu
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Facebook: smcscucuba
http://www.enviocuba.ca/farma-santiago/Products
A nature tourism product that allows access to the heritage places of the destination, taking advantage of an unique archaeological jewel of 171 ruins of coffee plantations built by the French who came from Santo Domingo, run away from the 1971 Haitian Revolution, 139 of them are located in Santiago de Cuba, declared National Monument in 1991 and proclaimed by UNESCO in 2000, “World Heritage in the Cultural Landscape category”, it is an eloquent testimony of an agricultural exploitation of the virgin jungle, there remains no examples in other parts of the world.

Its activities are carried out in the Baconao Managed Resources Protected Area, declared by the UNESCO Biosphere Reserve, visiting areas of high landscape value such as the Gran Piedra Protected Natural Landscape, the Ramón de las Yaguas area, as well as in municipality III Frente, located in the heart of the Sierra Maestra.

It is an Agrotourism Route, which includes in its design activities of different tourist modalities, with a strong agrotourism and cultural component. It is located in the Rural Tourism modality, promoting the enjoyment of the peasant way of life and participation in productive tasks. It also develops hiking, flora and fauna observation, jeep safari, community tourism, accompanied by a cultural touch in the modalities of historical, heritage and archaeological tourism.
Santiago de Cuba

“LA MÁS CARIBEÑA DE LAS CIUDADES CUBANAS”

TOURIST INFORMATION CENTERS SANTIAGO DE CUBA

CÉSPEDES PARK
Aguilera esq. Felix Peña
(Santo Tomás). No. 562
Tel.: (53 22) 68 6068

VIAZUL BUS TERMINAL
AND TRAINS.
Avenida Martí y la Alameda

INTERNATIONAL AIRPORT
“ANTONIO MACEO”.
Tel.: (53 22) 69 2099/69 8864.